



COVID-19 POLICY

Since the Covid-19 pandemic we have implemented a number of strict new hygiene and social distancing measures to ensure the safety of our guest and staff at all times.

- Masks and face coverings are mandatory in public areas for all guests. Those guests that have an exemption to wearing face masks must show their official exemption card upon check in and are then required to display a sunflower lanyard at all times.

- We ask all visitors to follow social distancing measures at all times.

CLIENT RESPONSIBILITY

Clients agree to the following [terms and conditions](#):

- To abide by government guidelines prior to and during your visit.
- That -
 - o It has been at least 2 weeks since your second Covid-19 vaccination, or
 - o You have reported a negative LFT or PCR test taken within 48 hours prior to arrival, or
 - o Have previously tested positive for Covid-19 using a PCR test and it's been at least 10 days, but less than 180 days, since your positive result, thereby providing natural immunity, or,
 - o Have a medical exemption or took part in a Covid-19 vaccine clinical trial.

Covid-19 vaccinations and testing

- **If you have no symptoms, but would like to take a test, the NHS recommends rapid lateral flow tests, available for free online, at local pharmacies and test sites.**
- **If you have coronavirus symptoms, the NHS recommends a PCR test, self-isolating and staying at home to prevent the spread.**

PRODIGE PROTOCOLS

Personal Protective Equipment

All staff have been provided with the correct and safest levels of personal protective equipment (PPE) for their departments. PPE will be worn by our team members at all times.

Hands

In line with new Government guidelines we have hand sanitation stations located as you come into the clinic. We ask that your visit during your visit with us you also wash your hands thoroughly with soap and water at regular intervals. Hand sanitiser will be provided in your treatment room

Check-In and Check-out

We have made changes to our reception areas and check-in and check-out process to reduce contact where possible. Online consultation forms will be emailed to you prior to your visit.

Occupancy

To ensure our clients and staff are able to keep a safe distance from each other, we have lowered the levels of occupancy while social

distancing remains a priority.

Treatments

Our treatment offering will be temporarily reduced to adhere to government guidelines. New practices regarding the hygiene and layout of treatment rooms has been rolled out and our therapists have been equipped with the correct and safest level of PPE.